1	2	3	4	5	6	7	8
18.	Hanumangarh	-	01	06	02	02	•
19.	Sriganganagar	•	01	07	04	02	-
20.	Barmer	-	-	01	04	02	-
21.	Jaisalmer	-	-	•	03	01	-
22.	Sirohi	-	01	05	04	03	-
23.	Jalore	-	01	05	02	02	-
24.	Pali	•	02	15	06	02	-
<b>25</b> .	Ajmer	•	03	19	12	07	-
26.	Bhilwara	•	01	09	03	03	-
27.	Chittorgarh	•	-	-	01	01	-
28.	Udaipur	•	02	11	06	04	-
29.	Dungarpur	•	•	-	01	01	_
<b>3</b> 0.	Banswara	•	-	-	02	01	•
31.	Rajsamand	-	-	-	01	02	-
	Grand Total	64 Lines+ = 1	32	209	123	88	•
		32 Lines = 1					

B/L = Bilingual

## Lack of Passenger Amenities at Railway Stations

5268. SHRI ASHOK PRADHAN: Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Government are aware of the fact that Dankaur, Chola and other important railway stations under Northern Railway in Khurja constituency lack necessary basic facilities;
  - (b) if so, the details thereof; and
- (c) the names of the railway stations under Khurja constituency where basic facilities have been provided by the Government during the last there years alongwith the year-wise total amount spent in this regard?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI SATPAL MAHARAJ): (a) No, Sir.

- (b) Does not arise.
- (c) Railways do not maintain constituency-wise information in respect of stations.

## Sub-Standard Essential Service in Bihar

5269. SHRI MOHAMMAD ALI ASHRAF FATMI: Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether the Government are aware of substandard essential services available in the post, telegraph and Communications in Bihar;
- (b) whether the improvement is required in the quality of these services; and

(c) If so, the instructions issued in this regard?

THE MINISTER OF COMMUNICATIONS (SHRI BENI PRASAD VARMA): (a) Essential services of the post, Telegraph and Communications in Bihar are generally satisfactory. However, there are occasional instances of delay to mail due to various reasons, viz., natural calamities, transportation bottlenecks, receipt of sudden and exceptionally heavy volume of mails.

- (b) Yes, Sir. There is always a scope for improving the quality of service which, is an ongoing process in the department.
- (c) Instructions are issued from time to time to the inspecting staff to make surprise visits and through an effective inspection process to monitor and improve mail, delivery arrangements, ensure proper financing of Post Offices and give adequate attention to public grievances. Transmission and delivery of mails, moneyorders and telegraph services are continuously monitored at various levels and corrective measure taken to remove deficiencies. In order to improve the quality of postal services, counter operations in 48 Post Offices have been computerised by installing 92 multi-purpose counter machines in Bihar.

## **Publications**

5270. SHRI JAI PRAKASH AGARWAL: WIII the Minister of INFORMATION AND BROADCASTING be pleased to state:

(a) the number of books published by the Department of Publication in Hindi, English, Urdu and other Indian language during each of the last three years;